

Pembroke Lodge, Richmond Park

Job Description: Catering and Banqueting Staff

We're looking for flexible team members to join our catering and banqueting team working in our café and function venues, where we hold weddings and other events. Full-time and part-time positions available. You must be able to work weekends and late evening as required, with schedules sent in advance.

Responsibilities and Learning Opportunities

- Greet and serve guests in a warm and friendly manner
- Assist with venue and table set up / clear up as needed
- Maintain a positive and proactive "can do" attitude
- Listen and response to guest enquiries attentively
- Opportunity to serve guests at till points in the cafe and plate service for events
- Drive and determination to progress in your role will be supported
- Comply with all health and safety regulations, the Staff Code of Conduct and company policies

Qualifications and Skills

- Excellent guest service and communication skills
- Self-motivated with a passion for hospitality and guest service
- Meticulous time management working at a busy multi-purpose venue
- Ability to carry out duties efficiently
- Work effectively as part of a team
- Proficiency in spoken English