

# Pembroke Lodge, Richmond Park

### Job Description: Bar Manager

We're seeking an experienced Bar Manager to join our friendly, fast-paced team at Pembroke Lodge. We host approximately 200 weddings each year and require an experienced bartender to manage the busy bar. Shifts generally run from 1:00PM to after 1:00AM on a weekly rota with two days off per week.

#### **Duties and Responsibilities**

- Full responsibility of the bar including stocking and maintaining service levels
- Supervise bar staff and set a warm, attentive example for guest relations
- Ensure bar staff consistently offer a professional, friendly and engaging service
- Bring ideas to the table for elevating the guest experience
- Embrace the opportunity to work with and learn from a seasoned team of wedding professionals invested in your development and career progression
- Comply with all health and safety regulations, the Staff Code of Conduct and company policies

## Qualifications and Skills

- Previous bar experience is essential
- Excellent people management and communication skills
- A can-do attitude and teamwork approach
- Strives to excel in guest service and sets a positive example for bar staff
- Ability to work a flexible/rotating schedule including weekends and late nights

#### **Important Notes**

Hours of work are varied. All candidates must comfortably meet physical requirements of the role (constant standing and walking throughout shift, frequent lifting and accessing wine cellar by ascending or descending stairs). This is a live-in position with private ensuite accommodation in the west wing of the building.